

How To Download MOTOTRBO Customer Programming Software CPS on MyView

WARNING: It is never advisable to update the CPS to the latest version especially if it is a very recent software release. When weighing the costs and benefits of updating the CPS, generally speaking, the risk of issues does not outweigh the benefits unless 1) you are trying to resolve a known issue and a software update is the recommended solution and 2) you are trying to add a device feature that you can't live without.

If you decide that you still wish to proceed with the software update, download the appropriate and most recent CPS file for your radio model from MyView (for non-legacy devices). For the most part, legacy devices are no longer supported and not available for download in MyView. MyView has replaced the resource Motorola Solutions Online (MOL).

Log in to: <http://myview.motorolasolutions.com>

This should be the same login and password as www.motorolasolutions.com

You have to have a Customer Programming Software (CPS) subscription in place to use this download service.

On the left hand menu, navigate to "Entitlements." Then under the drop down select "Software."

In the right hand menu, and for the most current CPS version, go to the "Product Line" field, and select "MOTOTRBO" in the drop down and press enter.

Select the "Release Date" column to filter and sort for the most current date.

Select the "Download" link under the "Actions" column to the far right to select the CPS Release of your choice.

You will be presented with "This link will direct you to an external resource. Do you want to continue? Select "Yes."

Select the Firmware Package of interest, check the box, and click on the green "Download Selected Files" button.

The files will be downloaded to your default "Downloads" folder in Windows. Typically the file will be in a zip format, so right click "extract all" and then "Run and Install as Administrator."